SANCTIONS COMPLIANCE POLICY

Last updated: July 2026

1. OVERVIEW

Bitwisi is committed to complying with applicable international sanctions laws and regulations.

This Policy explains how sanctions may affect your access to Bitwisi products and services.

2. OUR COMMITMENT

We maintain sanctions compliance controls to:

- comply with applicable laws;
- protect our customers and partners;
- reduce financial crime risks;
- maintain the integrity of our platform.

3. WHAT ARE SANCTIONS?

Sanctions are legal restrictions imposed by governments or international organizations on certain individuals, entities, countries, regions or activities.

These restrictions may prohibit or limit specific financial transactions.

4. SCREENING

Bitwisi may screen:

- customers;
- businesses;
- beneficial owners;
- recipients;
- payment instructions;
- transactions.

Screening may take place before or after a transaction is initiated.

5. ADDITIONAL REVIEWS

Where necessary, we may request additional information to:

- verify identities;
- confirm the purpose of a transaction;
- assess regulatory obligations;
- complete compliance reviews.

Processing may be delayed until the review is completed.

6. RESTRICTED TRANSACTIONS

Bitwisi may refuse, suspend or cancel transactions that:

- violate applicable sanctions;
- involve restricted persons or entities;
- present an unacceptable compliance risk;
- cannot be verified.

We are not required to process transactions that would breach applicable laws.

7. CUSTOMER RESPONSIBILITIES

You agree to:

- provide accurate information;
- ensure your transactions comply with applicable laws;
- avoid using Bitwisi to bypass sanctions or regulatory restrictions;

POURQUOI CHOISIR BITWISI ?

Écosystème intégré
Expertise locale
Approche innovante
Sécurité renforcée

POURQUOI CHOISIR BITWISI ?

Le Groupe BIWISI SarL s'engage à fournir des solutions technologiques fiables, sécurisées et innovantes afin d'accompagner durablement les entreprises et institutions dans leur transformation digitale.
Nous croyons en une Afrique connectée, moderne et prospère grâce à l'innovation.

PERSPECTIVES & AMBITIONS

- Développer nos solutions a l'échelle africaine
- Développer des solutions fintech innovantes
- Renforcer l'inclusion financière
- Accompagner la fintech locale et régionale
- Devenir une référence technologique en afrique centrale

CONTACTS

+237 682 732 382
+237 620 009 970
contact@bitwisi.com
Yaoundé, Cameroun
bitwisi.com

- cooperate with compliance requests.

8. BUSINESS RESPONSIBILITIES

Businesses using Bitwisi must maintain appropriate compliance controls and ensure their activities comply with applicable sanctions requirements.

Bitwisi may request additional business information where necessary.

9. SUSPENSION OR CLOSURE

Bitwisi may suspend or terminate accounts where required to:

- comply with sanctions laws;
- protect our customers;
- manage regulatory risk;
- prevent prohibited activities.

Where legally permitted, we will notify affected customers.

10. INFORMATION SHARING

Where required by law, Bitwisi may share relevant information with competent authorities, financial institutions or authorized partners for sanctions compliance purposes.

11. CHANGES TO THIS POLICY

We may update this Policy from time to time to reflect legal, regulatory or operational changes.

Material updates will be communicated where required.

CONTACT US

If you have questions about this Policy or a sanctions-related review, please contact Bitwisi Customer Support through our official website or mobile application.

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