KNOW YOUR BUSINESS (KYB) POLICY

Last updated: July 2026

1. OVERVIEW

This Know Your Business (KYB) Policy explains how Bitwisi verifies businesses before providing products and services.

Our verification process helps protect customers, merchants and the financial system against fraud, financial crime and unauthorized activities.

2. WHO MUST COMPLETE KYB?

KYB applies to businesses and organizations using Bitwisi Business Services, including:

- Companies
- Sole Proprietors
- Partnerships
- Non-Profit Organizations
- Associations
- Government Entities, where supported

We may require KYB before activating or continuing business services.

3. INFORMATION WE MAY REQUEST

Depending on your business, we may request:

- business registration documents;
- business address;
- tax identification number;
- business activities;
- ownership information;
- authorized representatives;
- contact information;
- supporting documentation required by applicable laws.

Requirements may vary by country.

4. BENEFICIAL OWNERSHIP

Where required, we may identify the individuals who ultimately own or control your business.

You must provide accurate and complete ownership information throughout your relationship with Bitwisi.

5. VERIFICATION PROCESS

Our verification may include:

- document validation;
- business registry checks;
- identity verification of authorized representatives;
- sanctions and compliance screening;
- risk assessment.

Additional information may be requested at any stage.

6. ONGOING REVIEWS

KYB is an ongoing process.

We may periodically review your business information to ensure it remains accurate and complete.

You must notify us promptly if significant changes occur, including:

- ownership;
- legal structure;

POURQUOI CHOISIR BITWISI ?

Écosystème intégré
Expertise locale
Approche innovante
Sécurité renforcée

POURQUOI CHOISIR BITWISI ?

Le Groupe BIWISI SarL s'engage à fournir des solutions technologiques fiables, sécurisées et innovantes afin d'accompagner durablement les entreprises et institutions dans leur transformation digitale.
Nous croyons en une Afrique connectée, moderne et prospère grâce à l'innovation.

PERSPECTIVES & AMBITIONS

- Développer nos solutions a l'échelle africaine
- Développer des solutions fintech innovantes
- Renforcer l'inclusion financière
- Accompagner la fintech locale et régionale
- Devenir une référence technologique en afrique centrale

CONTACTS

+237 682 732 382
+237 620 009 970
contact@bitwisi.com
Yaoundé, Cameroun
bitwisi.com

- business activities;
- registered address;
- authorized representatives.

7. VERIFICATION OUTCOMES

Following our review, we may:

- approve your Business Account;
- request additional information;
- apply certain account restrictions;
- decline or close an account where permitted by law.

Verification decisions are based on our legal, regulatory and risk obligations.

8. YOUR RESPONSIBILITIES

You agree to:

- provide truthful and complete information;
- respond promptly to verification requests;
- keep your business information up to date;
- cooperate with compliance reviews.

Providing false or misleading information may result in account suspension or closure.

9. DATA PROTECTION

Information collected during the KYB process is handled in accordance with our Privacy Policy and applicable data protection laws.

We implement appropriate safeguards to protect your business information.

CONTACT US

If you have questions about our KYB process or need assistance with business verification, please contact Bitwisi Business Support through our official website or mobile application.

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